

UT Administration of Daman & Diu
Department of Information Technology
Daman- 396220

No: NIC/DMN/Esla/1/2013-2014/337

Date: 22/01/2015

CIRCULAR

Subject: Ready for delivery status and Issuance of Acknowledgement slip in Samay Sudhini Seva - Regarding

UT Administration of Daman & Diu and Dadra & Nagar Haveli are providing various services to the citizens in time bound manner under Samay Sudhini Seva project.

2. It is observed on some occasions that the required service is ready for delivery to the citizen, but due to various reasons like (i) Non-submission of fees (ii) Applicant not attending for driving test (iii) Applicant not coming for collection of documents etc, the service is not finally delivered and the status is shown as "Pending".
3. It is hereby informed to all departments that if the service is ready for delivery as mentioned above; concerned departments officials may update the status as "**Ready for Delivery**". Thus it will not show in system that service is in pending status. For any problem in implementing "Ready for Delivery" operation, NIC officials may be contacted.
4. It is also informed that it is mandatory to give acknowledgement receipt to the citizens against the applications received in Samay Sudihni Sewa. All Head of Offices are requested to ensure it.


(P.S. Jani)
Director (IT), DD & DNH
Daman.

To:

All Concerned Heads of Office of UT of DD & DNH

Copy to:

PA to All Secretaries, UT of DD & DNH for kind information please.